



# Cartridge & Fling Claim or Exchange Form

**Mail packages to:**

White Cloud Electronic Cigarettes  
 Cartridge and Fling Claims Department  
 PO BOX 1194  
 Tarpon Springs, FL 34688

If you have an RMA# please write it here:

**DEFECTIVE CARTRIDGES OR FLINGS**  
 Please fill out this section only if you are claiming defective cartridges or Flings

Qty	Flavor	Strength	Cartridges	Fling Original	Problem
			<input type="checkbox"/>	<input type="checkbox"/>	
			<input type="checkbox"/>	<input type="checkbox"/>	
			<input type="checkbox"/>	<input type="checkbox"/>	
			<input type="checkbox"/>	<input type="checkbox"/>	
			<input type="checkbox"/>	<input type="checkbox"/>	

**EXCHANGE CARTRIDGES OR FLINGS**  
 Please fill out this section only if you want to exchange cartridges or Flings. Cartridges or Flings must be new in sealed/unopened packaging. Exchanges for the same type of item

Items you are returning					Items you would like us to send to you					
Qty	Flavor	Strength	Cartridges	Fling Original	Qty	Flavor	Strength	CD1 Carts	CD2 Carts	Fling Original
			<input type="checkbox"/>	<input type="checkbox"/>				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Where would you like us to ship to?**

Name				Email			
Address							Apt/Suite#
City			State		Zip		Phone

Package cartridges/Flings in a padded envelope with proper postage. White Cloud is not responsible for lost, damaged or misdirected mail. Should your package arrive damaged with missing cartridges or Flings we will be unable to replace them. Only the warranty department can issue replacements - kiosks cannot replace opened cartridges or Flings - no exceptions. \*By completing this form I understand that only defective cartridges/Flings will be replaced at the determination of the warrant department. (The replacement may be in the form of an online coupon code)