



Return for Refund

Mail packages to:

White Cloud Electronic Cigarettes
 Cartridge and Fling Claims Department
 PO BOX 1194
 Tarpon Springs, FL 34688

If you have an RMA# please write it here:

ORDER INFORMATION
 Please fill out this section to provide details that will help expedite the return process.

Name	Order Number(s)	Date of Purchase
Email Address		

I AM RETURNING THE FOLLOWING PRODUCT(S):

Battery Model	Qty	Tip Type <small>Crystal/Black/Grey</small>	Battery Color <small>White/Metal/Black</small>	Reason For Return

Chargers/Adapters	Qty	Reason For Return
USB Chargebolt		
Squid		
AC Adapter		
DC Adapter		

Cartridges/Flings/Other	Qty	Reason For Return

Package cartridges/Flings in a padded envelope with proper postage. White Cloud is not responsible for lost, damaged or misdirected mail. Should your package arrive damaged with missing cartridges or Flings we will be unable to replace them. Only the warranty department can issue replacements - kiosks cannot replace opened cartridges or Flings - no exceptions. *By completing this form I understand that only defective cartridges/Flings will be replaced at the determination of the warranty department. (The replacement may be in the form of an online coupon code.)